



INSTALLATION AND OPERATING GUIDE

For

Electric Heaters

Model 801

With

Adorn, Icon, Visage, Elegant or Ultimate Fireslide fronts

&

Model 802

Ultimate, Cosyflame, Fyrside, Nebula & Pizzazz versions



This guide is intended to help you install and care for your Valor electric heater. Please read carefully before installing and using your heater.

Important

Please keep your Guide in a safe place for future reference

CUSTOMER CARE

Thank you for choosing Valor

All Valor heaters are designed to meet the most stringent quality, performance and safety requirements to provide our customers with many years of trouble free service. This guide aims to improve your understanding and appreciation of your new Valor heater, by providing simple and informative instructions to enable you to install it and to ensure that you benefit from the excellent performance and features it has to offer.

If you require further assistance, the **Valor AdviceLine** will be pleased to help.

Please telephone **08457 626 341** (local rates apply in the United Kingdom)

FOR OTHER USEFUL TELEPHONE NUMBERS SEE THE BACK COVER

IMPORTANT SAFETY INSTRUCTIONS

It is important that the following safety instructions are followed

Always

Always install the heater in accordance with the instructions. If in doubt obtain expert advice.

Always make sure the electrical socket is accessible and located adjacent to, but not above the heater.

Always disconnect the heater from the electrical supply before carrying out cleaning, maintenance or replacing lamps.

Always make sure the heater is firmly secured to the fireplace opening to prevent the fire from being tipped over.

Always use a fireguard when young children and infirm persons can come into contact with the heater.

Always use genuine Valor spares.

Never

Never leave children unsupervised in a room where the heater is ON and unguarded.

Never obstruct or cover the fan outlet or force items into heater openings.

Never install or use the heater anywhere where water is in use, i.e. Bathrooms, Shower Rooms etc.

Never use aerosols on or around the heater.

Never route the mains supply cable under carpet etc.

Never install the heater close to curtains or combustible materials.

Never use the heater to dry clothes etc.

General

Appliance dimensions

Model	Projection into cavity (mm)	Projection into room (mm)	Overall depth (mm)	Width (mm)	Height (mm)
801 Adorn	68	153	221	545	768
801 Icon	68	59	127	631	622
801 Visage	68	89	157	529	611
801 Elegant	68	89	157	529	611
801 Ultimate Fireslide	68	89	157	475	600
802 Ultimate	68	89	157	475	600
802 Cosyflame	68	89	157	475	600
802 Fyreside	68	79	147	475	600
802 Pizzazz	68	79	147	475	600
802 Nebula	68	89	157	475	600

Fireplace opening

This heater is intended for use in a fireplace opening generally conforming to British Standard 1251 for a nominal 400mm (16 inch) or 450mm (18 inch) Fireplace. It may also be located in other fireplace openings or in a wooden surround, where the following dimensions are available.

Width 390 – 450mm
 Height 555 – 590mm
 Depth At least 75mm

Clearance for servicing

There should be a clearance of at least 30mm between the top of the appliance and any mantle or shelf so that the outer surround can be lifted off for servicing access.

Spacers and Wall Kits:

The heater is of a slim design and should suit most fireplace openings and fire surrounds, however there may be some applications that require the need for either a spacer or flat wall kit. The following table identifies which spacer or wall kit is available for each heater. The Model 802 Fyreside version is supplied with a 75mm wall kit. For all other appliances the kits are optional extras obtainable either from the your heater supplier or direct from Valor Sales.

Model	60mm (2.1/2") Surround Rebate	Flat Wall (no recess)
	20mm Spacer Kit No.	75mm Wall Kit No.
Model 801 Ultimate Fireslide	05801R1	05801T1
Model 801 Visage	05801S1	05801U1
Model 801 Elegant	05801S1	05801U1
Model 801 Adorn	Not Available	Not Available
Model 801 Icon	Not Available	Not Available
Model 802 Ultimate, Nebula, Cosyflame, Fyreside & Pizzazz	05801R1	05801T1

Unpacking

Model 801 with Visage, Elegant or Ultimate Fireslide front & Model 802

These are packed in a single carton. This contains the main appliance. In a separate box is the cast fascia complete with coal pack. Model 802 Fyreside also includes a 75mm wall spacer kit.

Model 801 with Adorn front – Twin Pack

Pack 1 - Main Fire Pack

Pack 2 – Contains cast iron face, the fuel effect and coal pack.

Model 801 with Icon front – Twin Pack

Pack 1 - Main Fire Pack

Pack 2 – Contains the face complete with log effect

Installation

The heater must be fixed into position to prevent it from being tipped over.

The following fixing options are available. The parts required for both fixing options are included with all appliances.

Screw fixing

Wire fixing

The heater must not be located under a fixed electrical socket, the socket must always be accessible in order to disconnect the heater from the electrical supply for maintenance or when replacing a lamp.

Important! This heater must be earthed. The heater is supplied with a 3 pin 13A fused re-wireable plug with 1mm². 3 core mains cable,

L = Brown N = Blue E = Green/Yellow

The mains supply cable must be safely routed from the heater to an electrical socket. Provision is made for left/right or rear cable entry. Using one of the three cable guides at the base of the heater. To relocate, open the appropriate latch on the cable guide and refit the mains cable into the required position. If the mains cable is damaged, to avoid a hazard it must be replaced by a Valor authorised service agent, or a similarly qualified person.

All external wiring between the appliance and the electrical supply, including the earthing, shall comply with current IEE regulations.

The heater body should be fixed in position before the front surround is finally fitted.

N.B: Please study the illustrations carefully to avoid damage to the heater.

Front Removal – All Models except those with Adorn or Icon front

Model 801

Detach the control linkage – See figure 1

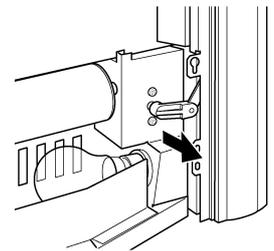


Figure 1

Models 801 & 802

Carefully remove the front surround by removing the two trim fixing screws and lifting upwards and forward – See figure 2

Do Not Lift The Front Surround By The Control Knob

Keep the front surround and screws in a safe place when installing the fire.

Offer the heater body to the fireplace opening to ensure that it will fit before continuing with the installation.

Appliance Fixing

Method A – Screw Fix

There are two slots in the top flange – See figure 3. Mark the fixing position through the slots.

Remove the heater. Drill a hole with a No.12 drill bit at each marked position. Insert the wall plugs provided. Reposition the heater body and screw through the slots to provide a secure fixing.

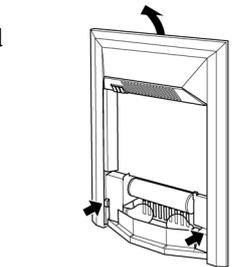


Figure 2

Method B – Wire Fix

The fixing kit includes a steel wire and eyebolt to attach the heater to the back of the fireplace opening.

Mark the position for the eyebolt at the back of the fireplace opening equal to the centre line of the heater and at a height of 533 – 560mm. Drill, plug and screw in the eyebolt – See figure 4.

Thread one end of the steel wire through the two holes in the top flange, passing the wire through the eyebolt and out through one of the opposite holes on the top flange – See figure 4.

Locate the heater into the fireplace opening, then by gently pulling the steel wire, gather up the excess until the heater is firm.

Thread the wire back through the remaining hole to lock the wire and heater in place – See figure 4.

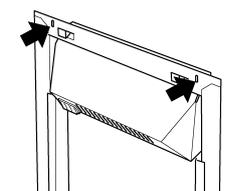
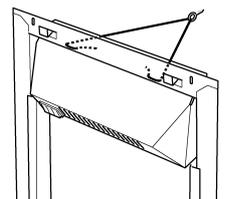


Figure 3



Method C – With 20mm Wall Spacer (Optional extra)

The spacer should be fixed to the fireplace opening or surround using the screws provided. The heater must then be fixed to the spacer using the screws provided. (See following section –Wall spacer kit installation)

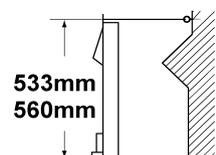


Figure 4

Method D – With 75mm Wall Spacer Kit (Supplied with Model 802 Fyrside, optional extra with other appliances)

The wall kit should be securely fixed to the wall using the screws provided. The heater must then be fixed to the wall kit. (See following section –Wall spacer kit installation)

If fixing through marble, ensure that both rawlplug and screw pass freely through the marble.

Secondary Screw fixing

If felt beneficial, the appliance can be additionally secured by screws through the side flanges – see figure 5.

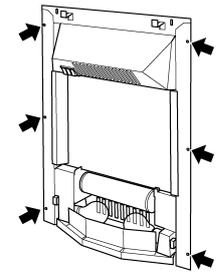
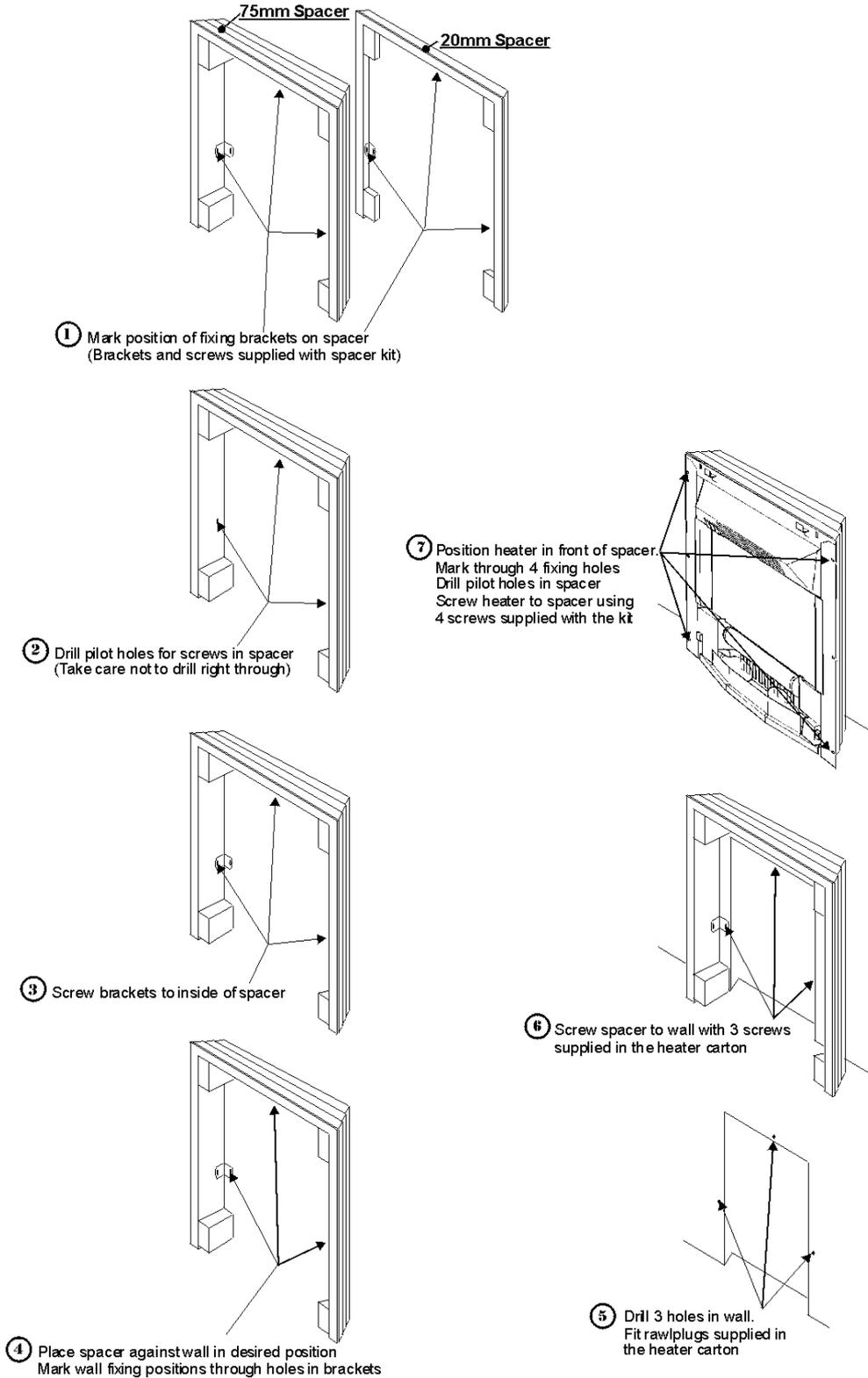


Figure 5

Wall Spacer kit installation



Assembly of Fronts

Icon & Adorn Fronts

Remove the tape securing the control linkage to the front.

Do Not Lift The Front Surround By The Control Knob

All Models

Carefully lift the front surround. Hook the front surround onto the retaining plates on the heater body and lower the front surround down – See figure 6.

All Model 801 Versions

Check that the switch control spindle is in the OFF position and the slider is in the OFF position. Swing the control linkage/boss towards the control spindle on the heater and push the boss onto the spindle, ensuring the “D” flats are in alignment – See figure 7

Final Assembly

All Models

With the two screws provided, fix the front surround to the heater body – See figure 8

Check the controls to make sure they operate smoothly.

Icon Model

Fix the lower cover to the front surround corner brackets using the two knurled screws provided – See figure 9.

Model 801 Visage, Elegant and Ultimate Fireside and all Model 802 versions

Place the front casting/fuel support in position by passing the screw heads/hooks through the keyhole slots in the surround and lowering down – See figure 10.

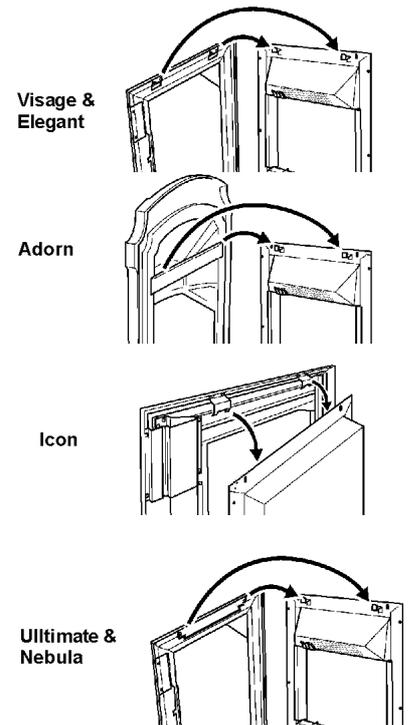


Figure 6

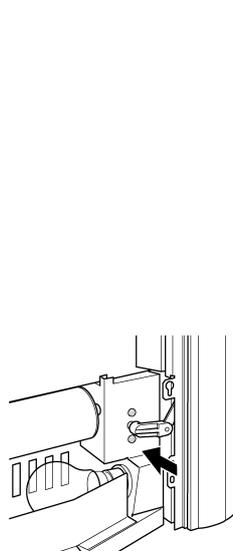


Figure 7

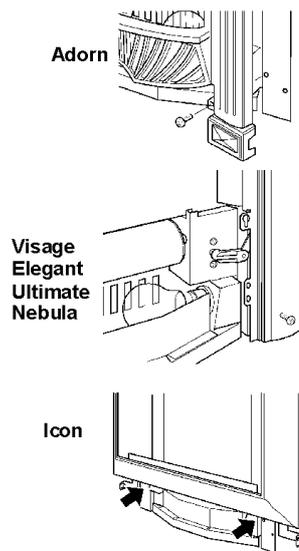


Figure 8

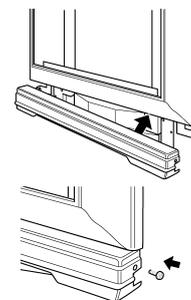


Figure 9

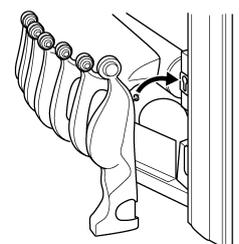


Figure 10
(Shown with Elegant Front)

Important

Before continuing any further with the installation or using the fire for the first time, please check that the flame effect drum is correctly positioned, as this can sometimes become dislodged during transit.

To do this:

- Lift out the fuel bed.
- You will then see the two light bulbs with the drum above them.
- The drum has a spring-loaded plunger at its right hand side. This should fit into the indent in the black plastic bracket.
- If it is out of position simply push it back into the indent.

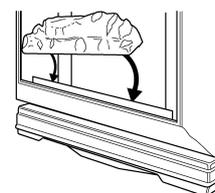


Figure 11

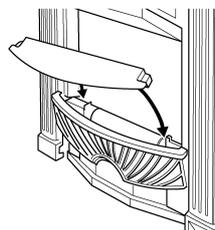


Figure 12

Fuel Effects

Icon

Place the log fuel effect in position in front of the glass screen – See figure 11.

Adorn

Fit the coal support – See figure 12.

All Models except Icon Front

Open the polythene bag containing the loose coals and place them on and in front of the coal support to give the most pleasing effect. It is not necessary to use all the coals supplied.

All Models



except Icon, Fyrside & Pizzazz

Place the ash pan into position below the casting.

Operating the Heater

Never cover the heater, there is a risk of fire if covered.

Model 802

The heater is operated by three switches, located below the canopy.

Switch 1 = ○ Main On – Off

In the On position only the fuel effect light operates

Switch 2 = █ 1 kW fan heat setting and fuel effect

Switch 3 = █ █ 2 kW fan heat setting and fuel effect

The switches are mechanically interlocked, so when switch 1 is turned off, all switches turn off.

Model 801

These models have a slider control located on the right side of the surround for operating the main functions of the heater. Located to the left of the fan outlet grille are a lamp dimmer control and a room thermostat control.

The Lamp Dimmer is used to set the light output of the fuel effect between off and high as required.

The Room Thermostat is used to maintain room temperature, the higher the setting, the higher the room temperature will be before the heater turns off. When using the fan Coolblow setting, the thermostat should be turned to a high position.

The Slider Control

There are four slider positions



Off



Fuel effect lighting on



Fan Coolblow on. Fuel effect lighting on (Set thermostat at High).



Fan heater on (2kw). Fuel effect lighting on (Set thermostat to a high setting and allow the room temperature to settle before re-adjusting).

Maintaining Your Fire

Always disconnect the heater from the electricity supply by removing the 3 pin plug and allowing the heater to cool before undertaking maintenance or replacing lamps.

Lamp Replacement

The lamps fitted to this heater are long life types, but due to the indeterminate life span and ease of replacement are specifically excluded from the guarantee.

To replace a lamp.

All Models except Adorn and Icon

Remove the accessible loose coals. Unhook the front casting by lifting slightly to disengage the unit from the keyhole slots in the trim and gently pull forward.

Replace with a **60W (maximum) clear Edison screw** lamp. Do not use opaque or coloured lamp bulbs.

Refit the front castings and relocate the coals.

Adorn and Icon Models

Remove the coals (Adorn). Lift out the coal support/fuel effect. It will also be necessary to remove the effects drum to access the lamps. To remove, hold the drum and firmly slide it to the right to disengage it from the motor spindle, withdraw it from the heater See figure 13.

Replace with a **60W (maximum) clear B22 Edison screw** lamp. Do not use opaque or coloured lamp bulbs.

Refit the drum by sliding onto the motor spindle and pushing the other end into its location socket – See figure 13. Check that the drum rotates correctly.

Refit the coal support/fuel effect and coals (Adorn).

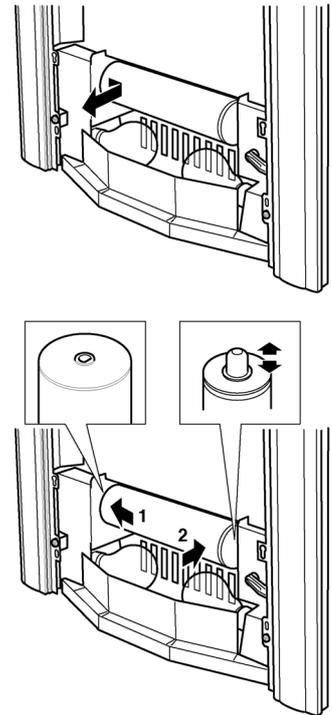


Figure 13

Automatic Cut Out

A cut out is fitted to the heating element to prevent damage due to over heating. If it operates due to an obstruction in the airflow, the heater must be turned off and allowed to cool for 15 minutes, obstruction removed before restarting.

Care and Cleaning

The canopy trims and glass parts need only to be wiped clean with a dry soft cloth, do not use polishes or abrasive materials.

Fault Finding

No or low light from the fuel effect: Check the lamp dimmer is turned to high, if it is, then it is possibly a lamp failure. Remove the lamp as detailed above and check it in a table lamp, that is known to work.

No heat or light: Check the wall socket by plugging in a known working appliance. If functional check the 13A fuse in the heater plug. If either fuse or socket is suspected, have them checked by an electrician.

Light but no heat: The automatic cut out, may have operated, see above.

Disposal

At the end of the products serviceable life it should be disposed of thoughtfully and safely in accordance with local authority regulations. The plug should be removed from the mains cable and the mains cable cut from the heater.

USEFUL TELEPHONE NUMBERS

To help us quickly help you, please try to have the following information available before you contact us.

- **Your Post Code**
- **Type of Fire**
- **Model / Name**
- **Serial Number**
- **The fault, problem or request**

**General advice about your heater
VALOR ADVICE LINE 08457 626 341**

**To report faults or arrange for your heater to be serviced
VALOR SERVICE 0121 386 6203**

**To order spares or for sales information
VALOR SALES 0121 386 6260**

**Callers in the Republic of Ireland
Call 00 44 121 373 8111**