# users guide

# **Mexico Super**

Your Ideal users guide

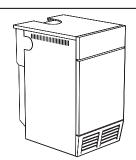
See reverse for **Mexico Super** installation & servicing instructions

FF440, FF450, FF460, FF470 & FF480



### MEXICO SUPER (Natural Gas Models Only)

Mexico Super FF440	G.C. No.	41 392 26
Mexico Super FF450	G.C. No.	41 392 27
Mexico Super FF460	G.C. No.	41 392 28
Mexico Super FF470	G.C. No.	41 392 29
Mexico Super FF480	G.C. No.	41 392 30



Certified - P.I. No. 87 AU 83

Destination Countries: GB. IE

## Safety

It is essential that the instructions in this booklet are strictly followed, for safe and economical operation of the boiler.

## Gas Safety (Installation & Use) Regulations or rules in force.

In your own interest, and that of safety, it is the law that this boiler must be installed by a CORGI registered installer or in IE a competent person, in accordance with the above regulations.

## Electricity Supply

This appliance must be efficiently earthed.

Supply: 230 V ~ 50 Hz. The fusing should be 3A.

Connection must be made in a way that allows complete isolation of the electrical supply such as a double pole switch having a 3mm (1/8") contact separation in both poles, or a plug and socket, serving only the boiler and system controls. The means of isolation must be accessible to the user after installation.

## Important Points

- **a.** If the boiler is installed in a compartment then the compartment MUST NOT be used for storage purposes.
- **b.** The ventilation provided for the boiler during installation MUST NOT be blocked, and a check should be made periodically that the ventilation areas are free from any obstruction.
- c. If it is known or suspected that a fault exists on the boiler then it MUST NOT be used until the fault has been corrected by a CORGI registered installer or in IE a competent person.
- d. Under NO circumstances should any of the sealed components on this appliance be used incorrectly or tampered with.

In cases of repeated or continuous shutdown a CORGI registered person or in IE a competent person should be called to investigate and rectify the condition causing this and carry out an operational test after each intervention on the device. Only the manufacturer's original parts should be used for replacement.

#### Minimum Clearances

A clearance of 533mm (21") MUST be available at the front of the boiler for servicing.

The minimum clearances given in Table 1 MUST be complied with, in order to maintain the safe running of the boiler.

## To light the boiler. Refer to Frame 2

If a programmer is fitted refer to separate instructions for the programmer before continuing.

- 1. Check that the electricity supply to the boiler is OFF.
- 2. Open the control panel drop-down door and ensure that the thermostat knob (G) is in the OFF position.
- **3.** Switch ON the electricity supply to the boiler and check that all external controls, e.g. room thermostat etc., are ON.
- 4. Set the boiler thermostat knob (G) to position 6. The fan will start. After the fan has run for a few seconds the pilot solenoid valve should open and the intermittent spark commence, continuing until the pilot is established. The main burner will then cross-light smoothly.

Winter conditions (i.e. central heating and domestic hot water). The thermostat should be positioned at setting 5 or 6.

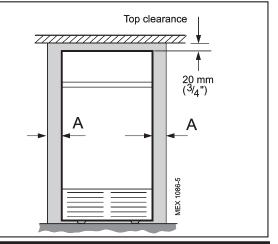
Summer conditions (i.e. domestic hot water only). The thermostat should be positioned at setting 2.

These settings are offered for general guidance only and other settings may be found preferable, dependent upon the type of system installed or as recommended by the installer.

#### 1 BOILER CLEARANCES

Table 1

Boiler	Flue	Dimension A	
Model	Length	Rear Flue	Side/Top flue
	mm (in.)	mm (in.)	mm (in.)
FF440, FF450	Up	10	35
FF460, FF470	to	(3/8)	(1 3/8)
FF480	600		
FF440, FF450	600 to		
FF460, FF470	3000	35	35
FF480	(23 5/8 to	(1 3/8)	(1 3/8)
	118)		



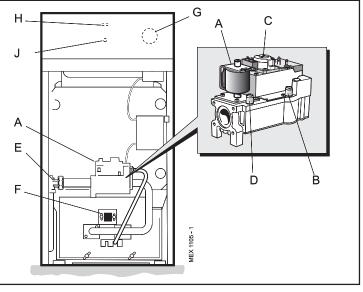
CAUTION. To avoid the possibility of injury during the installation, servicing or cleaning of this appliance care should be taken when handling edges of sheet steel components

#### 2 BOILER CONTROLS

#### **LEGEND**

- A. Gas control valve.
- B. Burner pressure test point.
- C. Main burner pressure adjuster.
- D. Inlet pressure test point.
- E. Gas service cock.
- F. Sightglass.
- G. Boiler thermostat knob.
- H. Main burner 'On' neon.
- J. Overheat thermostat reset button (optional).

Note. Grille assembly not shown, for clarity



## To shut down the boiler

#### 1. For short periods

Turn the boiler thermostat knob (G) to OFF. When heating is again required, restore the knob to its original setting.

#### 2. For longer periods

- a. Turn the boiler thermostat knob (G) to OFF.
- b. Switch the electricity supply to OFF.

## Frost protection

If no frost protection is provided and frost is likely during a short absence from home, leave the heating controls (if fitted) at a reduced temperature setting.

For longer periods, the entire system should be drained - including the domestic water supply.

If the system includes a frost thermostat then, during cold weather, the boiler should be turned OFF at the time switch (if fitted) ONLY. The mains supply should be left switched ON, with the boiler thermostat left in the normal running position.

## Control of water temperature

- 1. Set the boiler thermostat knob (G) to give the required temperature for central heating.
- **2.** The boiler thermostat automatically switches the main burner OFF and ON to maintain the selected temperature.

## To relight the boiler

Repeat the procedure 1 - 4 detailed in 'To light the boiler'.

# Boiler Overheat Thermostat (Fitted for sealed systems only)

For a boiler fitted with a safety 'cutout' thermostat: this thermostat will shut down the boiler in the event of overheating. Should this occur, allow the boiler to cool, press the reset button (J) on the overheat thermostat then relight as detailed in steps 1-4 under 'To light the boiler'.

If the 'cutout' condition persists turn off the boiler and consult a CORGI registered installer or in IE a competent person.

## Loss of system water pressure (Boilers fitted with the Overheat Thermostat Kit only)

If the red arrow on the system pressure gauge is set above zero and the system pressure is seen to fall below this value over a period of time then a water leak is indicated. In this event a CORGI registered installer or in IE a competent person should be consulted.

DO NOT FIRE THE BOILER IF THE PRESSURE HAS REDUCED TO ZERO FROM THE ORIGINAL SETTING

## Escape of gas

Should a gas leak or fault be suspected, contact your gas supplier without delay.

Do NOT search for gas leaks with a naked flame.

## Cleaning

For normal cleaning simply dust with a dry cloth.

To remove stubborn marks and stains, wipe with a damp cloth and finish off with a dry cloth.

Do NOT use abrasive cleaning materials.

#### Maintenance

The appliance should be serviced at least once a year by a CORGI registered installer or in IE a competent person.

#### Note.

The appliance model is given on the data plate, located on the front of the boiler base plate, behind the grille assembly.

All CORGI registered installers carry a CORGI ID card, and have a registration number. Both should be recorded in your **Benchmark** Log Book. You can check your installer by calling CORGI direct on 01563 72300

**Caradon Ideal Limited** is a member of the Benchmark initiative and fully supports the aims of the programme. Benchmark has been introduced to improve the standards of installation and commissioning of central heating systems in the UK and to encourage the regular servicing of all central heating systems to ensure safety and efficiency.



THE LOG BOOK SHOULD BE COMPLETED AFTER EACH SERVICE AND KEPT WITH THESE INSTRUCTIONS

### POINTS FOR THE BOILER USER

**Note.** In line with our current warranty policy we would ask that you check through the following guide to identify any problems external to the boiler prior to requesting a service engineers visit. Should the problem be found to be other than with the appliance we reserve the right to levy a charge for the visit, or for any pre-arranged visit where access is not gained by the engineer.

#### TROUBLESHOOTING - TYPICAL NON PRODUCT FAULTS

Problem	Solution
Boiler is not working for	Check boiler thermostat (G) is turned up.
central heating or hot water.	Check the overheat thermostat reset button (J) by holding button in for 2 seconds and then releasing.
	If fitted to a sealed system check the pressure gauge on the system, this should read a minimum of 1 bar. If necessary re-pressurise the system via the filling loop. Press the overheat thermostat reset button (J). If the boiler still does not fire or if the pressure continues to drop after refilling contact the installer.
Boiler goes through ignition sequence but fails to light in either mode.	Check gas supply (try at another gas appliance cooker/fire etc) If no gas supply then this is not a boiler fault – contact your gas supplier.
Boiler is operating	If an external programmer is fitted check that the central heating channel is at an 'on' period.
satisfactorily for domestic hot water but will not operate for central heating.	Check that the room thermostat is set at the required temperature. Test the room thermostat by turning this fully up – if this does not respond contact your installer.
Boiler is operating satisfactorily for central	If an external programmer is fitted check that the domestic hot water channel is at an 'on' period.
heating but will not operate for domestic hot water.	Check that the domestic hot water cylinder thermostat is set at the required temperature. Test the cylinder thermostat by turning this fully up – if this does not respond contact your installer.
Boiler will not fire the pilot light is lit but the igniter continues to spark and the main burner does not ignite.	This is a symptom of crossed polarity i.e. the live and neutral supply to the boiler are crossed over. This is not a boiler fault contact your installer to correct the wiring.



